



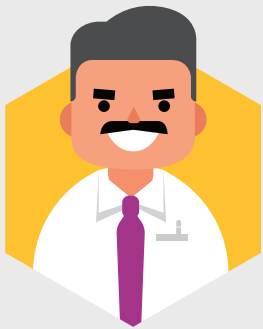
FINANCIAL RELIEF PACKAGE

For more info:

www.alrajhibank.com.my/post/important-notices/financial-relief

WHAT IS DEFERMENT PACKAGE?

Temporary suspension of monthly instalment payments for 6 months from **1 April to 30 September 2020**



WHO IS ELIGIBLE FOR THE DEFERMENT PACKAGE?

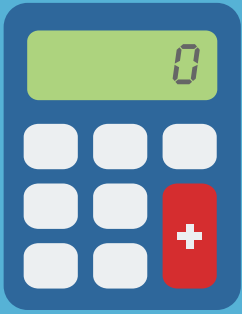
Applies to individuals and Small and Medium Enterprises (SMEs) if the financing meets the following criteria:

- financing not in arrears exceeding 90 days as at **1 April 2020**; and
- denominated in Malaysian Ringgit

HOW DO I APPLY FOR THE DEFERMENT PACKAGE?

No need to apply for those financing outstanding as at **1 April 2020**. All eligible individual and SME customers will **AUTOMATICALLY** be included in the Deferment Package





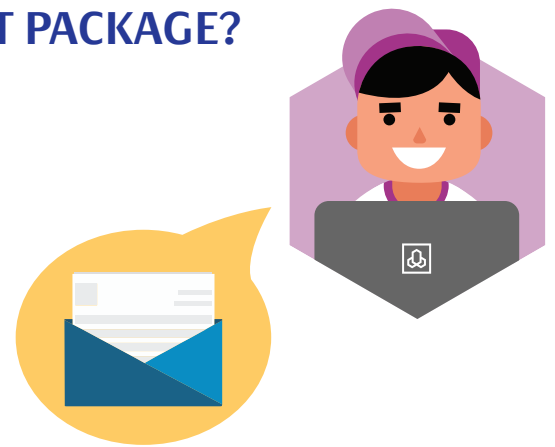
IS THERE ANY ADDITIONAL PROFIT ON THE PAYMENT AMOUNT THAT IS DEFERRED?

- The profit will continue to accrue on the outstanding principal amount. But the profit will not be compounded in line with Shariah principles
- No additional cost or penalties will be imposed

HOW DO I OPT OUT OF THE DEFERMENT PACKAGE?

Please email by 30 March 2020 to customersupport@alrajhibank.com.my :

- Full Name as per NRIC
- NRIC Number
- Contact Number
- Email Address
- Type of financing with the Bank



HOW DO I GET MORE INFORMATION REGARDING THE DEFERMENT PACKAGE?

Get the latest information from our Corporate Website at:
<https://www.alrajhibank.com.my/post/important-notice/financial-relief>

You can also contact us at:
03-2332 6000
customersupport@alrajhibank.com.my

