

## CARS INTERNATIONAL X ALRAJHI BANK MALAYSIA CAMPAIGN TERMS & CONDITIONS ("T&C")

### 1. PRELIMINARY

1.1 The CARs International x alrajhi bank Malaysia Campaign ("**Campaign**") is organized by Al Rajhi Banking & Investment Corporation (Malaysia) Bhd ("**alrajhi bank Malaysia**" or "**the Bank**") and Comprehensive Auto Restoration Service ("**CARs International**" or "**the Partner**").

### 2. CAMPAIGN PERIOD

2.1 The Campaign will run from 23 October 2025 to 31 December 2026 (both dates inclusive, unless notified otherwise) ("**Campaign Period**"). Notwithstanding the above, the qualifying criteria(s) as set out below are subject to their own eligibility period as stipulated in the relevant tables.

### 3. ELIGIBILITY

3.1 Subject to the terms and conditions herein, this Campaign is open to all alrajhi bank Malaysia customers holding any eligible alrajhi bank Malaysia debit card ("Customers") and make payment at CARs International for any of the promotion packages below using their alrajhi bank Malaysia debit card;

- (a) Package 1: Polish and wax + glass coat (windscreen) + cabin sanitization
- (b) Package 2: 6-month Silver Membership package: 1 Vehicle
- (c) Package 3: Haado Coating worth RM999

The Campaign is valid for in-house service at participating outlets as stated <https://carsbeauty.com/our-branches/> only.

Collectively referred to as eligible customers ("**Eligible Customer**")

3.2 The following categories of persons are not eligible to participate in this Campaign:

- (a) non-individual entities, including but not limited to sole proprietorships, partnerships, charitable or non-profit organizations, societies, corporate and commercial customers, public listed companies, private limited companies, clubs, associations, and cooperatives;
- (b) customers whose account(s) with alrajhi bank Malaysia are classified as dormant or inactive;
- (c) customers whose account is terminated, closed, suspended, delinquent or unsatisfactory conducted as determined by alrajhi bank Malaysia within the campaign period;
- (d) customers who have committed, or are reasonably suspected of committing, any fraudulent, unlawful, or wrongful acts in connection with any services and/or products offered by alrajhi bank Malaysia;
- (e) customers who are insolvent, deceased, diagnosed with mental illness, of unsound mind, or subject to legal proceedings;
- (f) any other individuals or entities as determined by alrajhi bank Malaysia in accordance with its internal policies and/or applicable regulatory requirements.

#### 4. CAMPAIGN MECHANICS AND OFFERS TERMS AND CONDITIONS

4.1 Under this campaign, Eligible Customers who fulfilled the requirements outlined in Clause 3.1 in this document will be entitled to any of the following campaign offer "Offer" based on the respective packages purchased:

No.	Package	Offer
1	Polish and wax, glass coat (windscreen) & cabin sanitization	Priced at RM 280 (Nett price: RM663)
2	6-month Silver Membership package for 1 Vehicle	Complimentary Waxing & Cabin Sanitization
3	Haado Coating worth RM999	Free 1 Year Silver Membership (1 Vehicle) worth RM 690

- 4.2 All three packages referenced in Clause 4.1 above are independent and distinct from one another. The selection of one package does not preclude the customer from eligibility for the others, unless otherwise stated. There is no restriction on the number of times a customer may purchase any of the packages, and multiple purchases are permitted.
- 4.3 The Bank gives no representation or warranty with respect to any goods or services provided by the Partner. In particular, the Bank gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.

## 5. GENERAL

- 5.1 By participating in this Campaign, Eligible Customer(s) agrees to be bound by this T&C.
- 5.2 This T&C is in addition to and is to be read together with the existing respective terms and conditions applicable to the products and/or services referred to herein. In the event of inconsistency between this T&C and the terms and conditions applicable to the products and/or services referred to hereinto, this T&C shall prevail in relation to this Campaign.

The existing terms and conditions applicable to the participating products are:

- the Bank's General Terms and Conditions;
  - the Specific Terms and Conditions applicable to products and/or services referred to herein; and
  - Online Banking Terms and Conditions
- 5.3 This T&C contained herein, and any decisions made by alrajhi bank Malaysia relating to this Campaign shall be final and binding. No disputes and/or appeals pertaining to any decisions will be entertained.
- 5.4 By participating in this Campaign, you agree and consent to allow your personal data to be collected, processed and used by alrajhi bank Malaysia

in accordance with alrajhi bank Malaysia's Data Privacy Policy. In addition, and without prejudice to the terms set out in alrajhi bank Malaysia's Data Privacy Policy you agree and consent to your personal data or information collected, processed and used by alrajhi bank Malaysia for:

- (a) purposes of this Campaign; and
- (b) marketing and promotional activities conducted by alrajhi bank Malaysia, including but not limited to any form of advertising or publicity media and materials such as audio and/ or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/ or publication of any details provided in and/or in connection with the entries, interviews material as well as responses and related photographs. In this regard, you agree to cooperate and participate in all advertising and publicity activities of alrajhi bank Malaysia in relation to this Campaign.

5.5 To the fullest extent permitted by law and unless due to alrajhi bank Malaysia's gross negligence or willful default, alrajhi bank Malaysia expressly excludes and disclaims any representations, warranties or endorsements, expressed or implied, written or oral, without limitation to those published in any mass media, marketing or advertising materials, including but not limited to, any warranty of quality, merchantability of fitness for a particular purpose.

5.6 By participating in this Campaign, you agree that alrajhi bank Malaysia shall not in any manner whatsoever be liable or held responsible if alrajhi bank Malaysia is unable to perform in whole or in part any of its obligations herein attributable directly or indirectly to the failure of any mechanical or electronic device, data processing system, transmission line, electrical failure, industrial dispute, war, strike, riot, pandemic or any natural disaster beyond alrajhi bank Malaysia's control or due to any factor in a nature of a force majeure which is beyond alrajhi bank Malaysia's reasonable control.

- 5.7 alrajhi bank Malaysia shall not be responsible for any failure or delay in the transmission of evidence of sales transactions by Visa, merchant establishments, postal or telecommunication authorities or any other party which may result in you failing to be entitled to the rewards under this Campaign.
- 5.8 alrajhi bank Malaysia will not be liable for any misinterpretation or misrepresentation of facts by any unauthorized third party in respect of this Campaign offered and published in any media, marketing or advertising material.
- 5.9 In the event of any inconsistency between this T&C and any advertising, promotional, publicity and the other materials relating to or in connection with this Campaign, this T&C shall prevail.
- 5.10 alrajhi bank Malaysia reserves the right to amend this T&C with prior notice by posting on alrajhi bank Malaysia's website at <https://www.alrajhibank.com.my>. This T&C, as amended from time to time, shall prevail over any provision or representations contained in other promotional materials advertising this Campaign.
- 5.11 alrajhi bank Malaysia reserves the right to determine the duration of the Campaign Period, and has the right to suspend, withdraw or terminate the Campaign prior to the expiry of the Campaign Period, wholly or in part, at any time, without any whatsoever reasons by providing prior notice to you by posting on alrajhi bank Malaysia's website at <https://www.alrajhibank.com.my> and/or through the MY alrajhi app, or any other manner as determined by alrajhi bank Malaysia from time to time. For the avoidance of doubt, any cancellation, termination, suspension, or extension of the Campaign shall not entitle the Eligible Customer to any form of claim or compensation against alrajhi bank Malaysia for any and all losses or damages suffered or incurred by the said Eligible Customer whether directly or indirectly.

- 5.12 By participating in this Campaign, you agree to access alrajhi bank Malaysia's website on a regular basis to view this T&C (including any related notices by alrajhi bank Malaysia).
- 5.13 This Campaign has been reviewed for Shariah compliance in accordance with the relevant Shariah principles binding on alrajhi bank Malaysia.
- 5.14 This T&C shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customers agree to submit to the non-exclusive jurisdiction of the courts of Malaysia.

*<End of Campaign's T&C>*