

## Al Rajhi Banking & Investment Corporation (Malaysia) Bhd

### Priority Pass Airport Lounge Access Programme Terms and Conditions

(Effective Date: 18 March 2026)

This document sets out the Priority Pass Airport Lounge Access programme ("**Priority Pass Airport Lounge Access Programme**" or the "**Programme**") in products and services which **AL RAJHI BANKING & INVESTMENT CORPORATION (MALAYSIA) BHD** (Registration No.: 200501036909 (719057-X) ("the **Bank**", "**we**", "**our**" or "**us**") may offer you from time to time (**Priority Pass Airport Lounge Access Programme Terms and Conditions**). Make sure you read and understand these Priority Pass Airport Lounge Access Programme Terms and Conditions before agreeing to subscribe and/or participate in the Priority Pass Airport Lounge Access Programme. By applying for and participating in our Priority Pass Airport Lounge Access Programme in our products and services, you agree and accept these Priority Pass Airport Lounge Access Programme Terms and Conditions.

This Priority Pass Airport Lounge Access Programme Terms and Conditions is in addition to and are to be read together with the Bank's Credit Card-*i* Terms and Conditions (available on our website <https://www.alrajhibank.com.my/>) and any other relevant terms and conditions as the Bank may impose from time to time with prior notice. Some capitalised terms used in this document have been defined in the Bank's Credit Card-*i* Terms and Conditions. In case of any inconsistency between what is stated in these Priority Pass Airport Lounge Access Programme Terms and Conditions and the Bank's Credit Card-*i* Terms and Conditions, the terms in these Priority Pass Airport Lounge Access Programme Terms and Conditions shall prevail solely in relation to the specific products and services.

**Applicability.** This Priority Pass Airport Lounge Access Programme Terms and Conditions shall be applicable to the following credit cards issued by the Bank and any other subsequent credit cards issued by the Bank from time to time with prior notice of such applicability ("**Eligible Cards**"):

- (a) Visa Signature Credit Card-*i* (including any supplementary Visa Signature Credit Card-*j*).

Table 1		
Eligible Cards	Number of Complimentary Visits	Participating Lounges
Visa Signature Credit Card- <i>i</i>	Two (2) times per calendar year. (Admission of an accompanying guest shall utilize one (1) entry from the cardholder's annual complimentary allowance.)	For the current list of participating lounges, operating hours, and specific terms of entry, please refer to the official Priority Pass website or their mobile application.

## 1. DEFINITIONS

**"Lounge/s"** : means a third-party provider of airport or travel lounges which are available to Cardholders participating in the Programme.

**"Merchant/s"** : means a third-party provider of services, including but not limited to dining, spa, retail, or third-party platform, which are available to Cardholders participating in the Programme.

**"Means of Access"** : means Priority Pass Card, Digital Membership Card, Booking Confirmation, Eligible Cards, eligible payment card, QR code, barcode or any such other form of access as detailed by Priority Pass in writing from time to time at its sole discretion.

**"PP"** : Priority Pass.

2. **Shariah Compliance.** Non-halal goods and services are prohibited in Islam and alrajhi bank Malaysia does not condone, promote, or encourage any consumption of any non-halal goods and services within any Lounge or Merchant facility. Insofar as the Customer wishes or is required for any reason to only consume goods and services which comply or are consistent with the principles of Shariah, the Customer shall exercise diligence and make his or her own inquiry at the Lounge or Merchant facility.
3. **Disclosure of Customer Information.** You agree and consent for the Bank to collect, process, transfer and disclose (including transfer and disclosure of such information outside of Malaysia) your Customer Information under this Programme to any Recipient to facilitate the offering of any rewards, privileges and benefits offered to you.
4. **Acceptance of Terms.** The Priority Pass Airport Lounge Access programme is a benefit provided to eligible Cardholders. By utilizing this benefit, the Cardholder agrees to and accepts the Priority Pass Conditions of Use (available on Priority Pass' website <https://www.prioritypass.com/>) or Priority Pass' mobile application available through the Apple App Store, Google Play Store or such other application stores as made available by Priority Pass from time to time. You agree and understand that the Priority Pass Conditions of Use are subject to change without notice.
5. **Priority Pass Website and Priority Pass Mobile Application.** You are advised to access Priority Pass' website (<https://www.prioritypass.com/>) to access a 'lounge finder' which may be available to members of the public from time to time to view the latest details of Lounge and Merchant locations worldwide such as list of locations available for visit, opening times, facilities available and specific conditions applicable to each location under the Programme. You may be required to login to Priority Pass' website to have access to the same. Additionally, you are also advised to download Priority Pass' mobile application available through the Apple App Store, Google Play Store or such other application stores as made available by Priority Pass from time to time to view the specific locations that are available to you whilst enrolled in this Programme.
6. **Means of Access.** You are required to present a valid Means of Access before you can access any Lounge or Merchant location available under this Programme. You are

also required to state that you are a Priority Pass member to the Lounge or Merchant operator at the point of entry of any Lounge or Merchant. The Lounge or Merchant frontline staff may use reasonable endeavours to verify the validity of your Means of Access, including but not limited to scanning/swiping/authenticating your Means of Access through a terminal and requiring you to sign off on an electronic slip for record purposes. The provision of a Means of Access does not guarantee access. Guests must register and enter the Lounge or Merchant simultaneously with the Eligible Cardholder.

7. **Terms and Use of Lounge or Merchant.** You agree and understand that Lounges and Merchants listed under this Programme are owned and operated by independent, third-party operators. You agree and understand that participating in this Programme does not guarantee you access or continued access to any Lounge or Merchant. You agree and understand that Priority Pass and/or the Bank do not guarantee in any way that all or any of the benefits and facilities listed under this Programme will be available at the time of your Lounge or Merchant visit. You agree and understand that each Lounge or Merchant will have their own specific terms and conditions and such terms and conditions will apply the individual Lounge or Merchant used. You are strongly advised to request for and read the terms and conditions of the individual Lounge or Merchant before accessing the same. Entry into any Lounge or Merchant is subject to space availability, facilities offered, hours of operation, length of time which you and your guest may spend and is subject to the absolute discretion of the Lounge or Merchant operator.
8. **Charges for Usage.** You understand that all Lounge and Merchant visits are subject to a per-person, per-visit charge, where applicable (dependent on the specific credit card benefit plan). You agree and understand that charges for usage for each Lounge or Merchant may be subject to change without prior notice. All such charges, including those by guests, will be debited to the Cardholder's Eligible Card. Not all products and services offered by a Lounge or Merchant will be included under this Programme. The charges for these excluded items will be debited to the Cardholder's Eligible Card. Access to any Lounge or Merchant using an invalid Means of Access will result in the Eligible Card being charged without prior notice. You are therefore strongly advised to check with the Lounge or Merchant operator on the validity of your Means of Access before entry. You must address any queries under this clause

and the Programme with Priority Pass or the Bank (as the payment card provider), and not with the individual Lounge or Merchant.

9. **Limitation of Liability.** The Bank will not be liable for any direct or indirect losses or damages arising in the event any Lounge or Merchant closes or ceases to participate in the Programme at any time. The Bank will not be liable for any losses, damages or injuries suffered by you and/or any of your guests whilst inside any of the locations listed in this Programme. The Bank will not be liable for any losses, damages or injuries suffered by you and/or any of your guests during your usage of the products and services offered by the Lounge or Merchant under this Programme. The Bank will not be liable for the acts or omissions of any Lounge or Merchant operator.

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